



TOYOTA HILUX N90

W/Camera
Non Camera

Dec 2025 (MY26) on

TOWING MIRRORS INSTALLATION GUIDE

SCAN HERE

to view the step-by-step
digital installation
instructions!



VERSION 2.1

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Thank you for choosing Clearview Accessories®

Since our inception, our unrelenting commitment to creating solutions found nowhere else, has helped us establish our position as a leader in manufacturing unique 4wd and touring accessories. With an entrenched enterprising spirit, we are dedicated to creating value for, and delighting our customers.

Find us on social media



facebook.com/clearviewaccessories



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youtube.com/clearviewaccessories

Due to Clearview's Continuous Improvement Program, information may change without notice. Clearview takes no responsibility for the result of incorrect use of these installation instructions.

Clearview towing mirrors are direct replacement mirrors that mount securely in the same position as your original mirrors.

What's in the box



- 1 x Left-hand side mirror & base
- 1 x Right-hand side mirror & base
- 1 x Installation instruction
- 1 x Bottom Access Panel

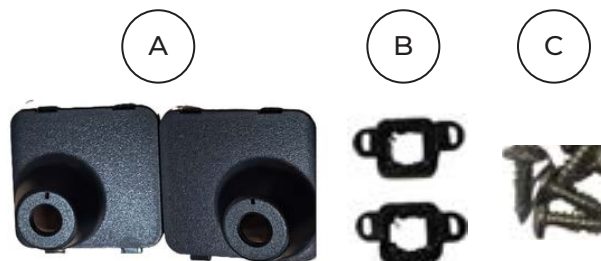
(if mirror does not contain 360° camera feature)

- 1 x 360° Camera Kit
- (if mirror contains 360° Camera feature)

If you have purchased a camera model mirror:

Within the shipping box with the mirror head, you will find a camera bracket kit for your make of vehicle. This kit will contain:

- A. 1 x LH and 1 x RH camera lower access panels (parts marked/inscribed LH and RH)
- B. 1 x LH and 1 x RH camera brackets (parts marked/inscribed LH and RH)
- C. 4 x camera bracket attaching screws



If anything is missing, or damaged, please do not install your new mirrors and contact us on 03 8351 9933 or via: info@clearviewaccessories.com.au

Tools Required:

1. Door Trim Plier Removal
2. Plastic Pry Tool - Narrow & Wide
3. Trim Clip Removal
4. "S" Hook
5. Flat & Phillips head screwdriver
6. Torque Wrench
7. M10 Socket & Phillips head bit driver with DC Gun. (Makita 12V)
8. Ratchet with M10 Socket head
9. Chalk Marker
10. Cable Ties



Whilst our mirrors can be installed by one person, the process is quicker and easier when an additional person is available to hold the mirror into position.



CAUTION



WARNING

- Read through the fitting instructions before installation of Clearview Accessories.
- Always install the accessory following the fitting instructions. Failure to do so may cause damage to the vehicle or the accessory and will void your warranty.
- Ensure all packaging materials are recycled and/or disposed of in accordance with local regulations.
- It is always recommended that this accessory is fitted by a qualified technician.
- Safely store and protect any removed vehicle components.
- Ensure all bare metal surfaces are protected using Automotive Bare Metal Primer and touch-up paint.
- Remove all metal swarf and dust from all vehicle surfaces if the surface is used for accessory installation.
- Your vehicle may be fitted with the Active Park Assist feature. You should only use this feature with your Towing Mirrors in the fully retracted, driving position.



POWER FOLD

WARNING

DO NOT UNFOLD MANUALLY

If your mirror is equipped with Power Fold. In some cases, the mirror head may be loose before installation as the mirror head needs to be electrically folded and unfolded for a minimum of cycles on its first use to synchronise.

Please refrain from folding the mirror MANUALLY as it can reduce the life span of the product.

- **NB:** This mirror is designed to be manually folded upon impact as a safety feature.

COURTESY/PUDDLE LIGHT

Please understand that every car and every model is different and that some vehicles have different wiring options than other vehicles. We do not know the exact wiring configuration of your vehicle.

If you require the use of the courtesy/puddle light function you will require the assistance of an Auto Electrician.

- Clearview Accessories does NOT provide this service unless it's a standard function on the vehicle.

NB: Where there is an electrical modification of the vehicle, a suitably licenced person should undertake the work.

- IF HARD WIRING: **ORANGE WIRE: NEGATIVE (-) | GREY WIRE: POSITIVE (+)**

Welcome to the Clearview Accessories family. This quick-start guide helps you deliver a flawless installation experience. Follow these steps to ensure correct mirror fitment, verified functionality, and a smooth install.

Before you start

To ensure a smooth workflow, gather the following items before starting on the vehicle:

1 This vehicle-specific Clearview installation manual

2 The empty Clearview boxes (to store the original factory mirrors)

Installation Steps

Follow this workflow to install the mirrors.

Before doing anything to the vehicle, inspect the mirror base mounting area, door trims and surrounding surfaces for any existing scratches, scuffs, or marks, and note any dashboard warning or error lights.

1. Disconnect the battery before installation

As vehicles become more sophisticated and software-driven, it is important to disconnect the battery before installing towing mirrors or any other electrical accessory. This is especially important on CAN bus-enabled vehicles to help protect the vehicle's electrical and control systems.

2. Install and route wiring safely

- Follow the supplied installation instructions.
- Ensure all wires are routed correctly and are not pinched or trapped between the rubber mirror gasket or the door trim components.
- Confirm all mounting bolts are secure, the mirror base sits tightly against the vehicle, and the rubber gasket is positioned completely flush between the mirror base and the door panel. If the gasket is folded or wedged under the base, loosen the mirror and correct the gasket before tightening.
- **Do not reconnect the battery until both towing mirrors (and any cameras) have been connected.**
- To save time, do not fully re-affix the door trims until after you have tested the mirror functions.

3. Test all electronic functions

When both mirrors are installed, sit in the driver's seat and;

- **Verify Powerfold and Indicators:** Check that the Powerfold function operates smoothly and all mirror indicators flash correctly.
- **Test mirror glass adjustment:** Confirm the electronic mirror glass adjustment operates correctly from the driver's seat, with full range of motion in all directions. Verify the left control moves the mirror left, the right control moves it right, and the up and down controls adjust accordingly.
- If your mirror is not functioning properly, a cable has likely been trapped during installation.

4. Verify advanced systems

- **Verify Blind Spot Indicator (BSM):** On vehicle models equipped with mirror-mounted BSM, confirm both indicators illuminate at start-up. On some models, a short drive may be required to verify correct BSM operation.
- **Check 360 camera operation:** Ensure the Birds Eye View cameras display correctly on the dashboard screen and align properly, by following the installation instruction alignment procedure.
- **Troubleshoot camera display (if needed):** If an 'X' appears on the screen where the camera image should be, verify you installed the dedicated left and right cameras in their correct housings. Check that all camera cables plug in securely.
- **Visit our Mirror Help Centre** at www.clearviewaccessories.com.au/mirror-help-centre/ to troubleshoot camera alignment issues.

5. Re-affix door trim

- If your mirror functions correctly, it is now time to re-affix your door panel into position. If your mirror is not functioning properly, follow the instructions again just in case a step has been missed.
- If your mirror (or window switch) is not functioning properly, a cable has likely been trapped behind the door trim during installation, or a plug isn't securely connected.

6. Pack and store the factory mirrors

- Place the uninstalled factory mirrors and all related components into the empty Clearview box.
- We recommend keeping your original factory mirrors as a backup. If your Clearview mirror ever needs repair, your factory mirrors can help keep your vehicle roadworthy while you wait.

7. Towing Mirror Adjustment

Proper mirror adjustment is essential for safe driving and towing. Whether your vehicle is fitted with a dual-mirror setup or a single-mirror design, our online guide www.clearviewaccessories.com.au/mirror-adjustment-guide/ will help you set up your Clearview Towing Mirrors correctly after installation.

8. Warranty and Repair Escalations

If you have a product issue, or you encounter a defect during installation, follow our standard Return Authority Process by notifying Clearview immediately with a written description and photos or videos of the fault, and the original proof of purchase. We will assess the claim and guide you on repair, replacement, or returning the product to our facility.

9. Customer Support Contacts

If you hit a roadblock during installation or have questions about a specific vehicle model, our technical and support team is ready to help.



Call us during business hours on



+61 (03) 8351 9933



info@clearviewaccessories.com.au

Or Visit our Mirror Help Centre at www.clearviewaccessories.com.au/mirror-help-centre/

Step 1

Prepare vehicle:

- 1.1** Place transmission into the PARK position with the handbrake ON.
- 1.2** Turn ignition ON and ensure both front windows are DOWN.
- 1.3** Turn the ignition OFF.

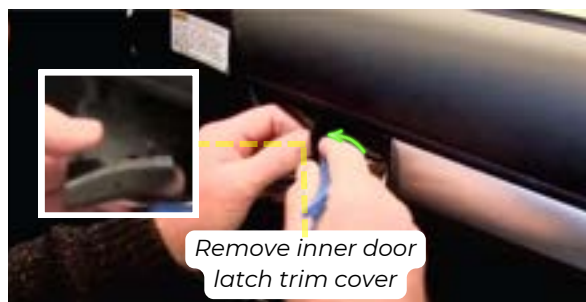


WARNING: It's important that you disconnect the battery by removing the -ve terminal (disconnect the earth) prior to removing and disconnecting the side-mounted mirrors.

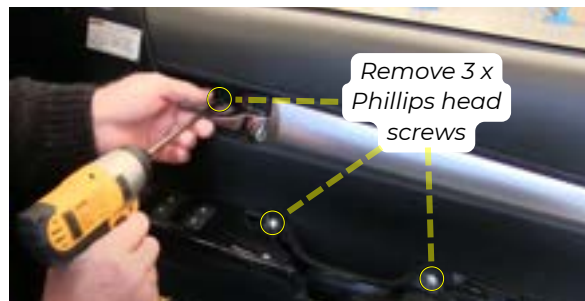
- If you remove a mirror to install Clearviews and test it without the circuit being complete, the vehicle may present errors, requiring the need to return the car to the Dealer at your expense to clear the code.

Step 2

Remove door trim components:



- 2.1** Use a plastic trim removal tool to carefully remove the quarter panel trim piece, the door latch panel cover AND the armrest trim.
 - The armrest needs to be pried upwards, not outwards.



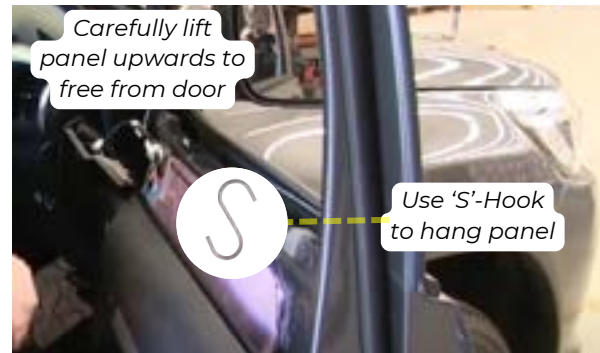
- 2.2** Once the screws are revealed, use a Phillips head screwdriver to remove them and set aside.



HANDY TIP: If you are struggling to get to the two screws where the armrest is, you can remove this by lifting the white plastic tabs located under the panel.

Step 3

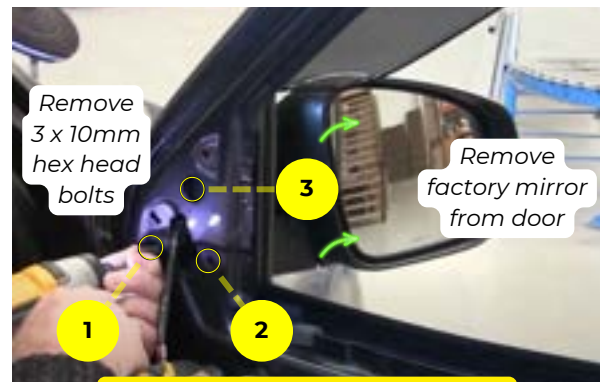
Remove door trim:



- 3.1** Carefully remove the door trim by using a non-marring plastic trim tool.
- Begin at the bottom edge of the door trim, then work your way around until the door trim disconnects from the retaining clip mounting points.
- 3.2** Lift the door trim upward and position it onto an 'S' hook, to support the door trim during installation.
- If you don't have a hook, you will need someone to hold the trim to relieve pressure on the wires.

Step 4

Remove the OEM Mirror:



- 4.1** Disconnect the factory mirror wiring plug from the connector as highlighted.
- 4.2** Remove the 3 x 10mm hex head bolts to free the factory mirror from the door, ensure wiring loom is fed outward through the quarter panel.
- Re-fasten the 3 x 10mm hex head bolts back to the factory mirror to retain and set aside.



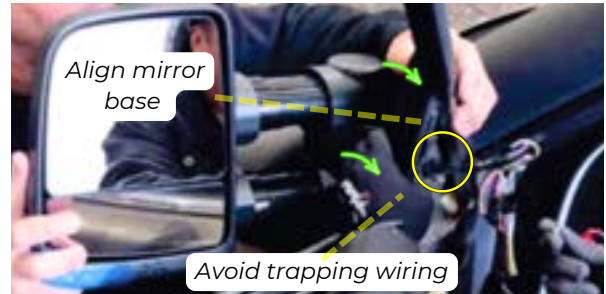
HANDY TIP: Keep your original OEM mirrors as back up should something happen to one of your Clearview Mirrors, necessitating the need to return it to us for repairs.

Step 5

Attach Towing Mirrors to the vehicle:

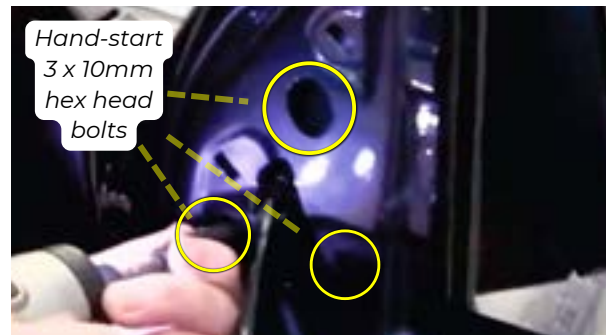
5.1 Align the Towing Mirror Base to the factory mounting position on the door, and feed the wiring through the hole before mounting it to the door by using the 10mm bolts.

- Ensure that no wires are trapped.



5.2 Secure the 3 x 10mm bolts with the 1/4" drive ratchet.

- Hand-start the bolt screws, to avoid cross-threading of the screws.
- Ensure not to over-tighten the bolts as this may do damage to the base or bolts etc.
- Tighten to torque spec of approx. 12 N.m.



5.3 Re-connect the wiring from your Clearview mirror into the OEM connector on the door.



IMPORTANT

- If the mirrors do not have the 360° camera feature, SKIP to **STEP 11**.
- If the mirrors contains the 360° feature, please follow the next steps.

Step 6

Installation of 360° Camera

Step 6A

Prepare mirror head for fitment of camera & lower access panel



Remove the Mirror heads from the box.

- Keep the LH and RH sides on the bench for the fitment of bottom access panels and camera brackets.

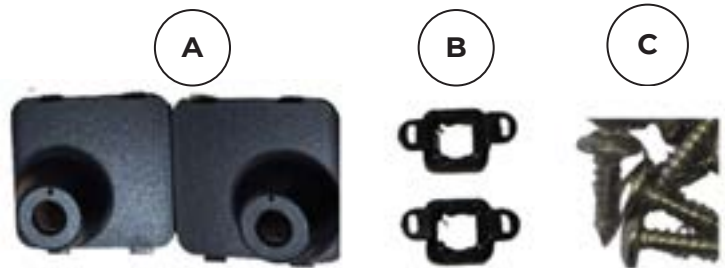
The Arrow shows the opening where the Bottom Access Panel will be clipped.

Step 6B

Remove parts from camera bracket kit

Within the shipping box with the mirror head, you will find a camera bracket kit for your make of vehicle. This kit will contain:

- A. 1 x **LH** and 1 x **RH** camera lower access panels (parts marked/inscribed LH or RH)
- B. 1 x **LH** and 1 x **RH** camera brackets (parts marked/inscribed LH or RH)
- C. 4 x Camera bracket attaching screws



Step 6C

Remove 'OEM' cameras from your original vehicle exterior mirrors

The 'OEM' cameras are located in the lower/outer corner of your original exterior mirrors



TIP: Before removing the OEM mirror cover, mark the edge of the camera (toward the glass) with a White pencil/Chalk marker from the glass side of the mirror, to the middle of the camera as shown for both LH and RH side. This will ensure that when assembling it into the CV towing mirrors, the camera align correctly with the OEM position after the assembly.

To remove and gain access to the 2 x 360° cameras from the original exterior mirror, first remove the bezel and covers from the original exterior mirrors.

The following pages detail the procedure for the stripping down of the original exterior mirror and removing of the OEM Cameras. After removing both of your OEM Mirrors, place them on a sturdy bench top.



HANDY TIP: Place the OEM mirrors on a sturdy bench, we recommend placing down some cardboard or non-marking material on the bench to avoid scuffing the mirrors.

Using a non-marring plastic trim removal tool, gently remove the mirror's exterior plastic cover.

- Start from the side of the indicator, then work your way along the trim, so the clips can be loosened within the middle.



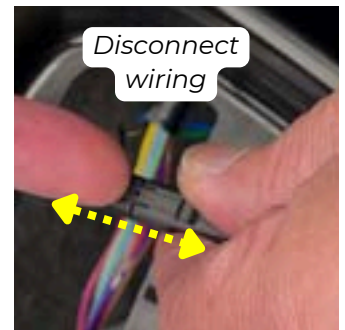
Separate the top exterior mirror cover and set aside.

- Carefully remove the 2 screws highlighted.

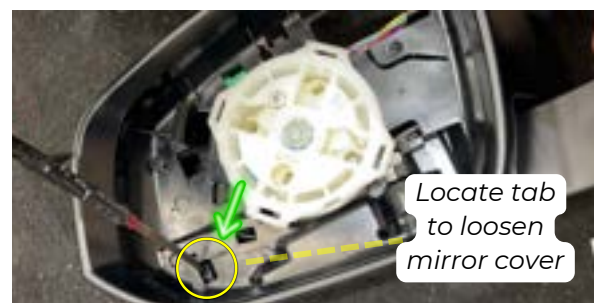


Gently pry back and remove the mirror glass from the mirror actuator; be mindful of any clips or wiring beneath the mirror.

- Disconnect the mirror wiring for easy access.



Locate the tab as pictured, and it will loosen the outer lower mirror cover.



Use a Pry Tool to carefully remove the lower rear mirror housing and set aside.



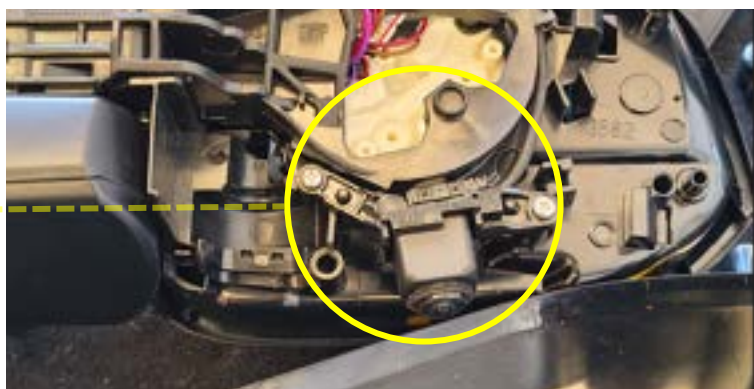
Remove OEM Camera and Camera Plug and Bracket from OEM Exterior Mirror



TIP: DO NOT mix up the 360° cameras when removing them from the OEM mirror.

- **LEFT CAMERA** to be installed in the LEFT-HAND side (LH) Clearview Towing Mirror; AND
- **RIGHT CAMERA** to be installed in the RIGHT-HAND side (RH) Clearview Towing Mirror.

You now have access to the OEM camera. It is located at the base as circled.

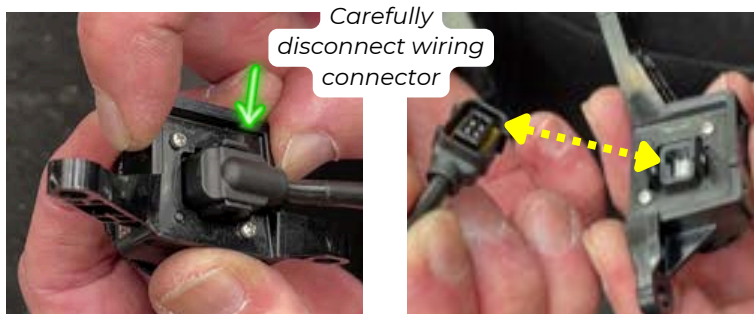


Remove the 2 x Philips Head Screws as highlighted below to separate the camera bracket.



Remove 2 x screws

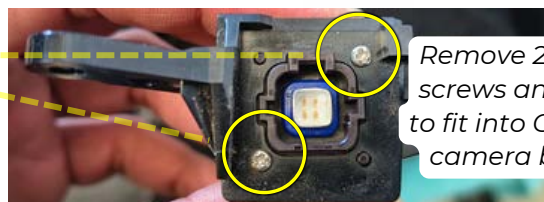
Disconnect the wiring connector by pressing on the side as highlighted and separating from the camera bracket.



Carefully disconnect wiring connector

Remove the 2 x Phillips head screws from the OEM Camera bracket

- **NOTE: Keep aside the screws to fit into Clearview Camera Bracket.**



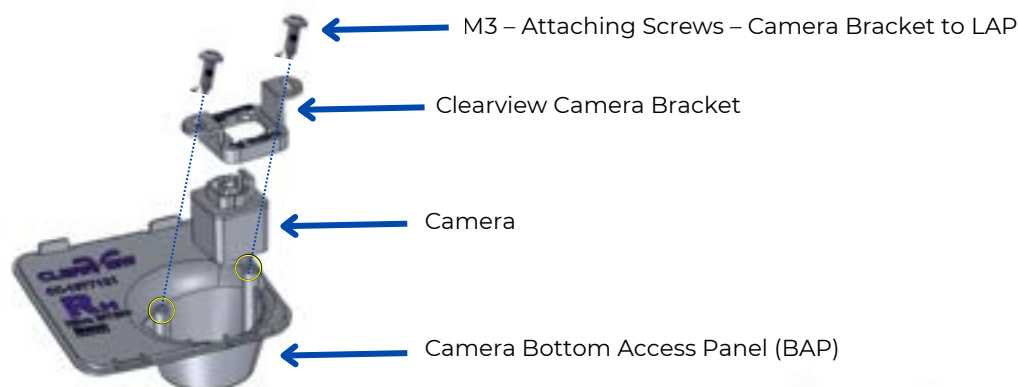
Remove 2 x micro screws and retain to fit into Clearview camera bracket

Step 6D

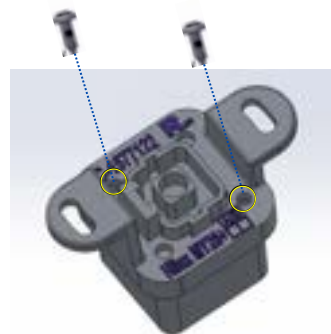
Assemble 'OEM' cameras to new lower access panels

1. Assemble the 'OEM' cameras to the camera lower access panel and align the camera in position using the camera brackets and screws provided, as shown. Do not securely tighten the screws yet.

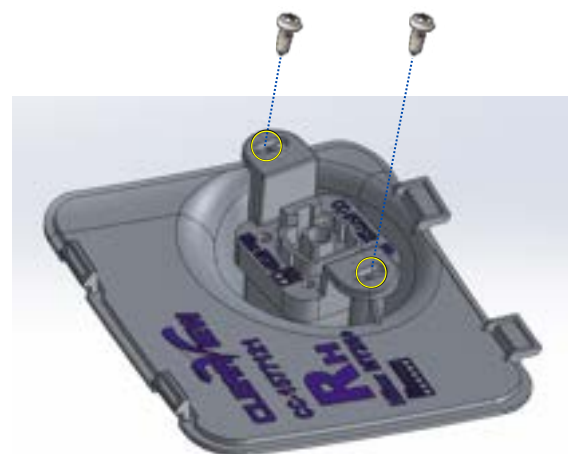
RH side only shown



2. Align the OEM camera within the bracket and fasten it using the OEM Screw



3. Position and secure the Camera with camera brackets on the LAP with the 3.5mm Screw as shown. The attaching screws can now be tightened.

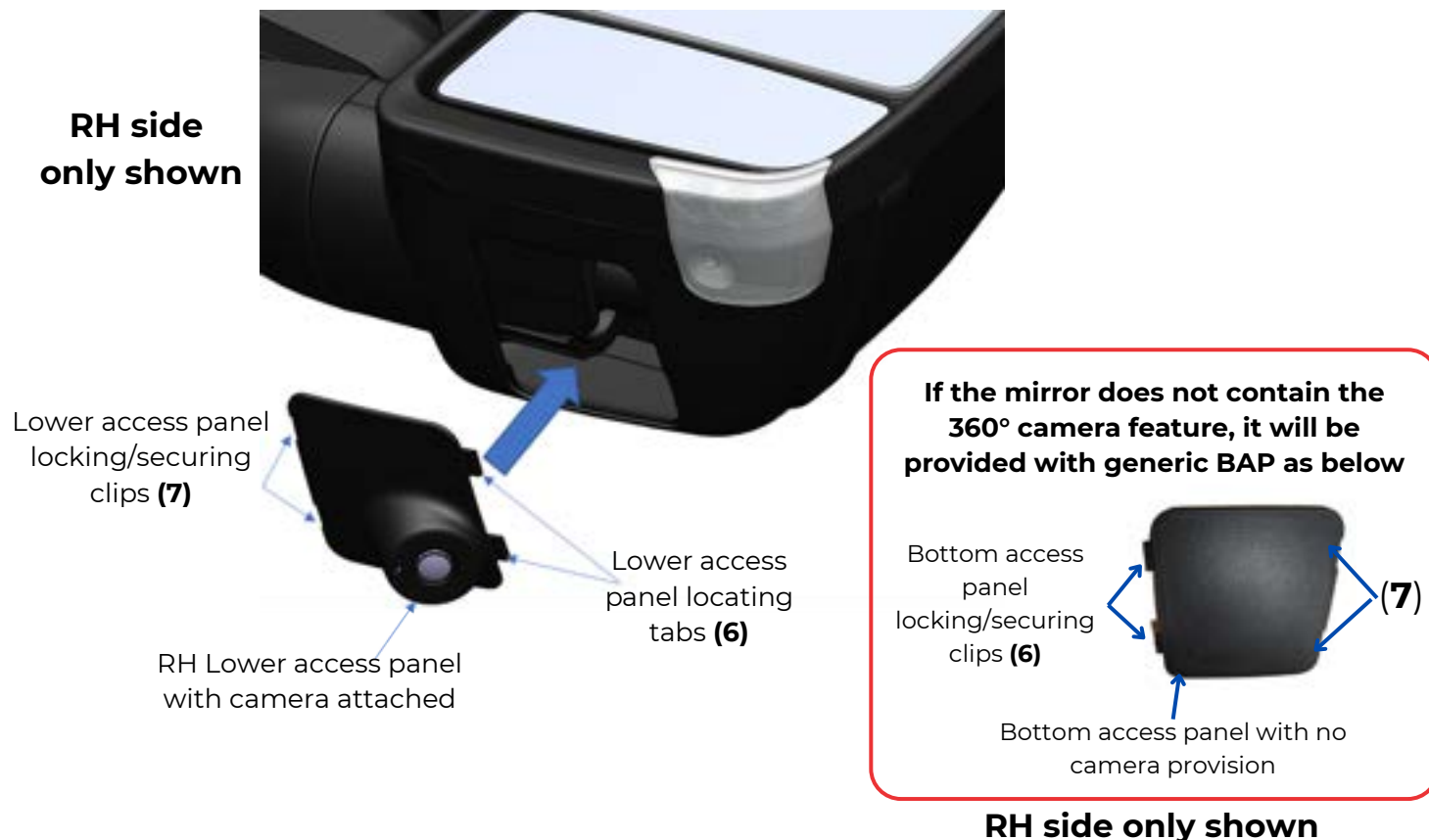


Tip: DO NOT mix up the 360° cameras when removing them from the factory mirror.

- The **LEFT Camera** to be installed in the LEFT-HAND SIDE (LHS) Clearview Towing Mirror; AND
- The **RIGHT Camera** to be installed in the RIGHT-HAND SIDE (RHS) Clearview Towing Mirror.

Step 7

Install the new lower access panels—either with camera provision or without—depending on the vehicle's 360° camera availability



With 'OEM' camera secured to the lower access panel – begin with right hand side mirror head. **(If the mirror contains the 360° camera feature refer to image above)**

1. Locate the camera wiring plug immediately inside the mirror head.
2. Connect this wiring plug to the mating plug on the camera wiring lead.
3. Ensure the 2 mating plugs are completely connected.
4. As you position the lower access panel to the mirror head, allow the wiring to fit into the mirror head opening.
5. Ensure that the wiring is not trapped or interfering with the fitment of the lower access panel.
6. Position the lower access panel 2 locating tabs into the slots in the mirror head opening. These slots are on the outside of the mirror head.
7. Now pivot the inner side of the lower access panel up until the locking clips are in contact with the mirror head opening.
8. Apply localised pressure to this edge of the lower access panel until the locking clips snap into position.
9. The lower access panel/camera assembly is now in position.
10. You are now ready to test alignment of camera.

Step 8

Check and adjust 360° camera alignment on vehicle:

8.1 Preparation for testing

- Position the vehicle on a flat, clear surface, and ensure no obstructions when testing.
- Ensure a minimum space of 1 metre is clear on each side of the vehicle.
- Place 2 x parallel lines on the floor surface, approx. 500-600mm away from the vehicle wheels. (The one in our example is 600mm.)
- These parallel lines should run approximately the full length of the vehicle.
- The parallel lines must be thick enough to be visible on the vehicle's 360° camera screen – approx. 50mm thick. The use of masking tape is suggested.

NB: Refer to the vehicle owner's manual for instructions on how to access the vehicle's 360° camera screen.

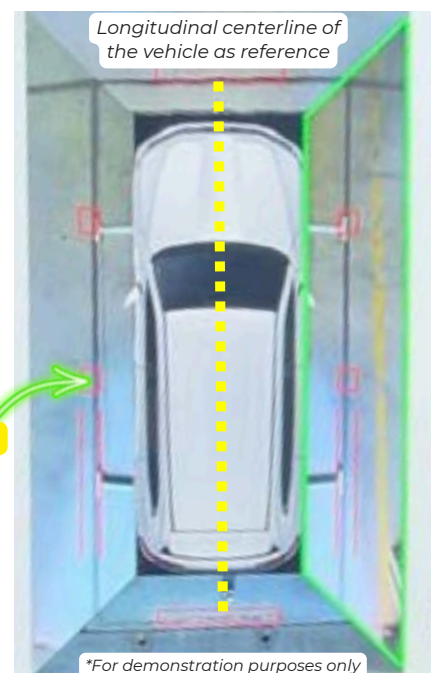
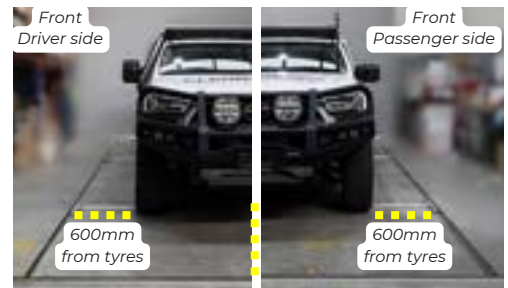
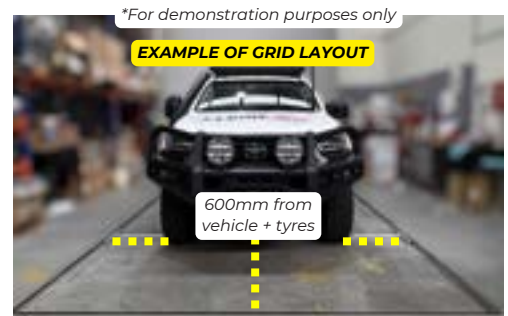
8.2 View camera alignment

- Turn on the vehicle's 360° camera screen - refer to the vehicle owner's manual.
- With the bottom access panel & 360° camera assembly securely in position on the towing mirrors, close all vehicle doors fully.
- Whilst seated in the vehicle, view the 360° camera screen to check the alignment of the parallel lines on the floor surface.
- You want to see these lines being parallel to the longitudinal centreline of the vehicle, as shown below.
- If the lines are not parallel, you may want to adjust the angle of the 360° camera on the lower access panel until these lines are parallel. Refer to STEP 9 (Analogue models only); OR STEP 10 (Digital models only) for adjustment/alignment instructions.

NB: The alignment does not need to be perfect; this is only a guide, adjust to your preference.

Tip: Complete alignment on one side at a time. Open and Close the respective door whilst viewing the lines on the screen to help determine if you need a clockwise OR anti-clockwise adjustment.

50mm line marked on floor surface approx. 600mm from vehicle wheels. Ensure to be parallel to centerline of vehicle.



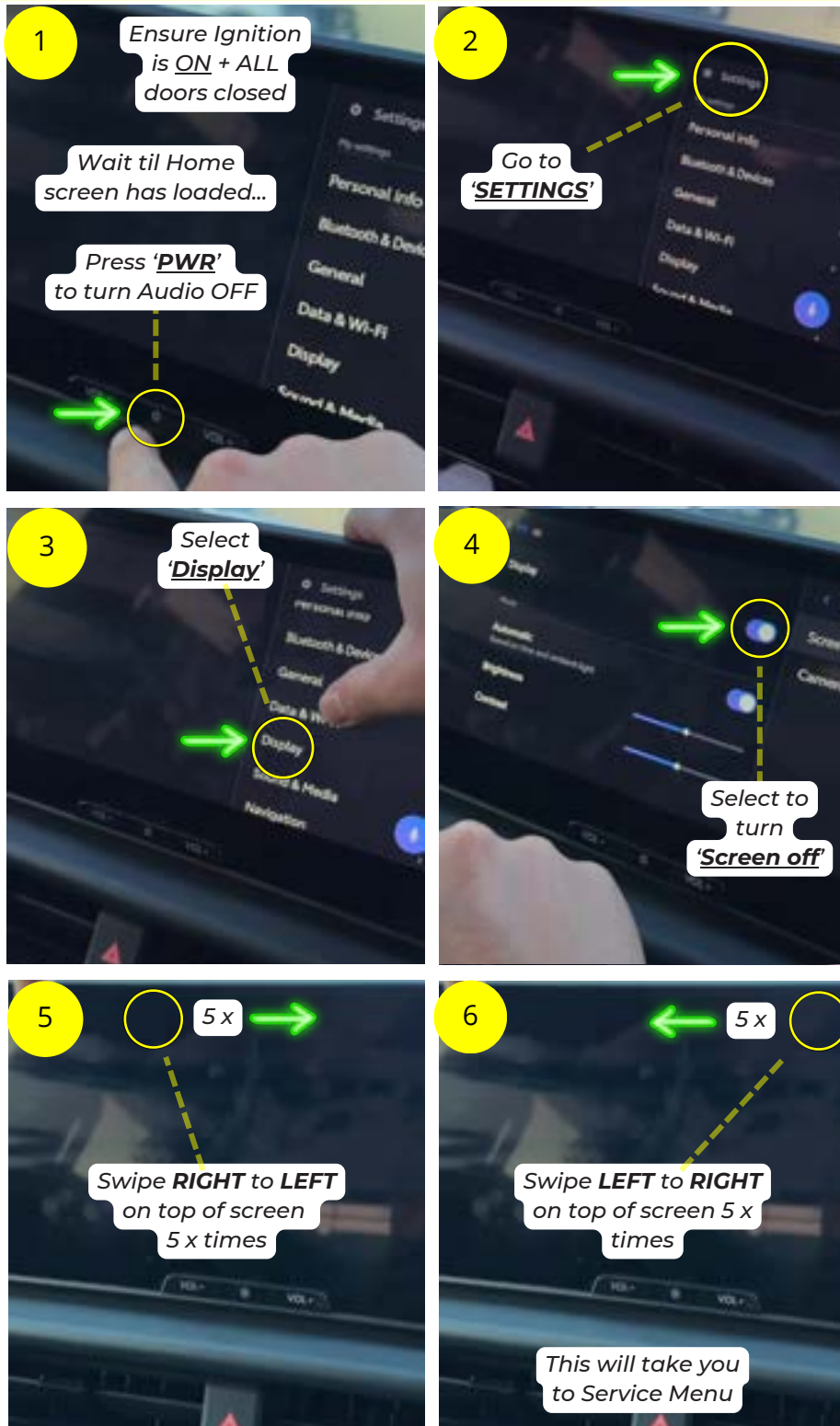
WARNING: THE 360° CAMERA FROM OEM MIRROR IS RELOCATED TO CV MIRROR. SO PARKING GUIDELINES ARE APPROXIMATE AND MIGHT NOT BE THE SAME AS OEM.



Step 9

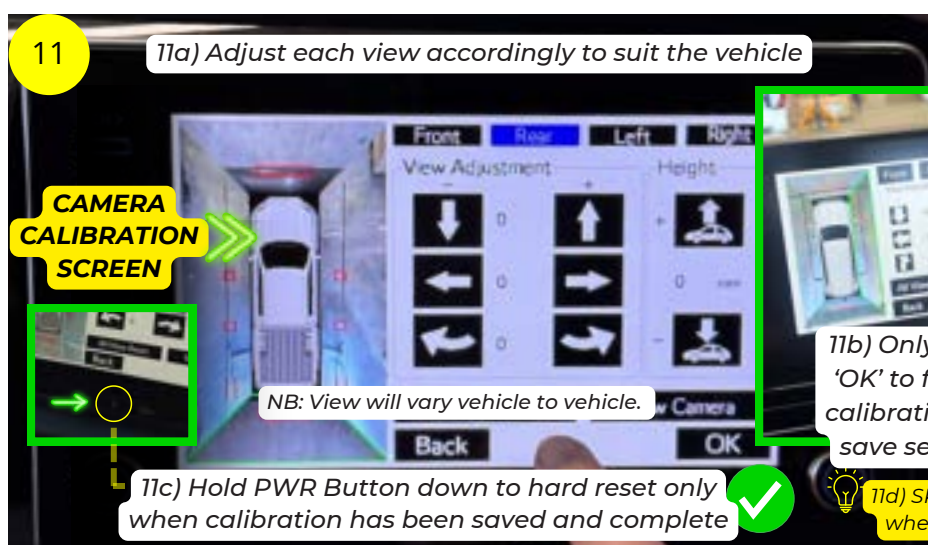
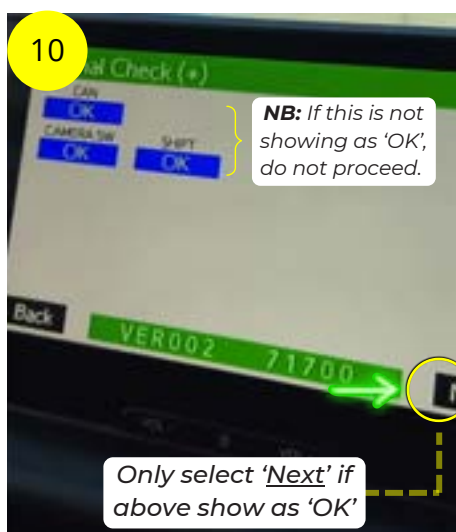
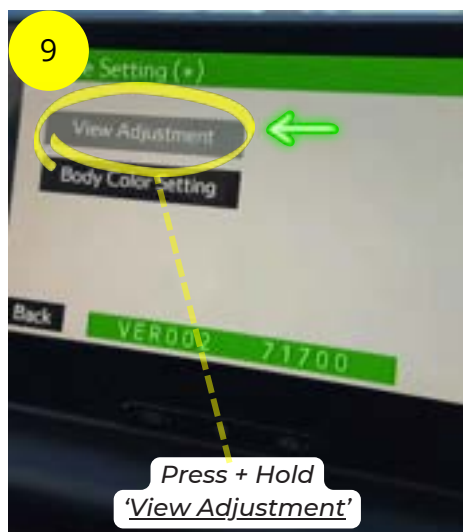
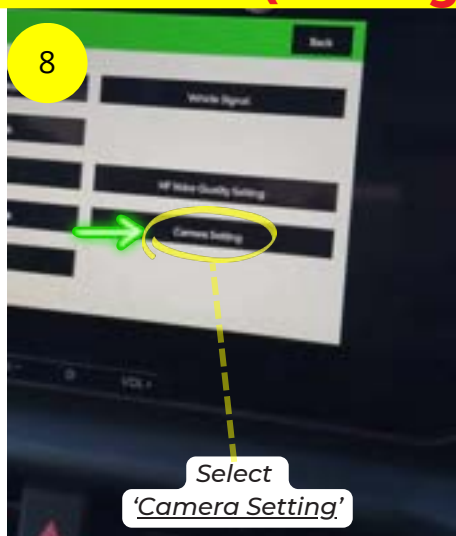
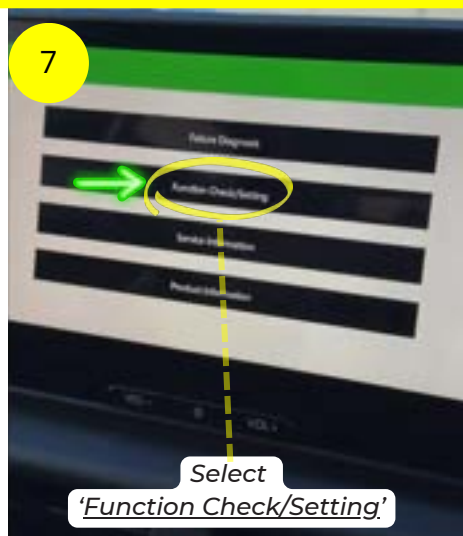
360° Camera Calibration (via the factory infotainment display)

Toyota Hilux N90 Dec 2025 - Current (Analogue Only)



IMPORTANT: Clearview is not responsible for improper use of these functions. Do so at your own preference. Refer to Toyota should you require other assistance regarding the camera system or any other vehicle specific features etc.

Toyota Hilux N90 Dec 2025 - Current (Analogue only)



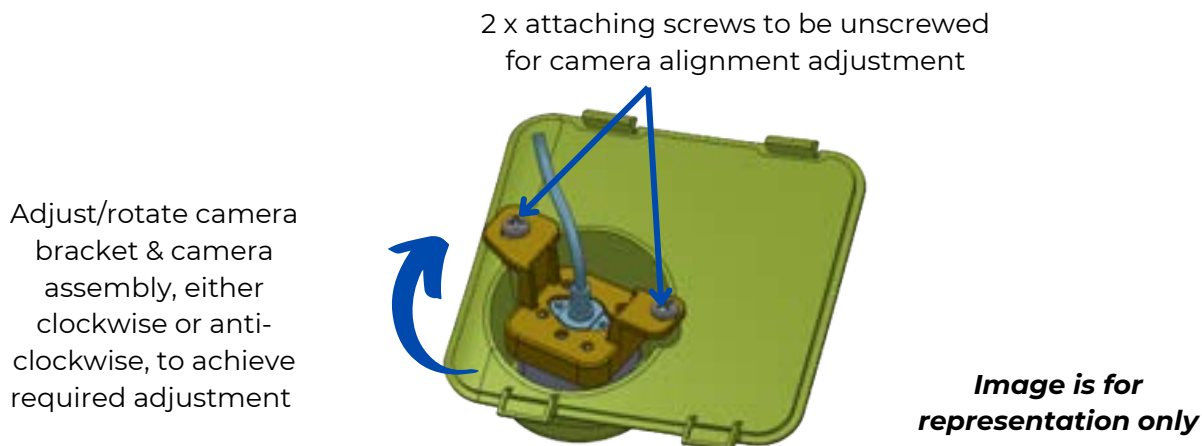
IMPORTANT: Clearview is not responsible for improper use of these functions. Do so at your own preference. Refer to Toyota should you require other assistance regarding the camera system or any other vehicle specific features etc.

Step 10

Check and Adjust Camera Alignment on Vehicle - *Digital models only

Adjust camera alignment on vehicles

1. Keep the Vehicle ON in running Position - In Park mode.
2. Remove lower access panel, with camera attached, by unclipping 2 Tabs from Mirror head (as highlighted below in yellow) (**PN : Do not detach the camera cable from camera**)
3. Unscrew the 2 attaching screws just enough to enable movement of the camera bracket assembly.
4. Maintain downward pressure on the camera bracket so that it does not move prior to your adjustment.
5. Adjust the camera alignment by rotating the camera bracket & camera assembly a small amount, either clockwise or anti-clockwise.
6. Re-secure the 2 attaching screws to hold the camera in the adjusted position.
7. Re-fit the lower access panel, with camera secured in adjusted position, into the mirror head as instructed earlier.
8. Check now the 360° View on the screen OR move the Gear in Reverse to check the alignment of the Parking lines parallel to the Masking tape/bars as per previous step no. 10 instructed in 'View Camera Alignment'/'
9. Repeat 'adjust' & 'view camera alignment' steps until you are satisfied with the alignment of the parallel lines on both the RH and LH side of the vehicle.



Congratulations! You have now fully installed your new Clearview towing mirrors with 360° cameras.

N.B. If you experience any issues with the ADAS features or 360° camera view after installing the Clearview mirrors, please consult a qualified diagnostics tool software technician at your vehicle's dealership



WARNING

The 360° Camera from OEM has been relocated to CV Towing mirrors. So Parking Guidelines are approximate and might not be the same as OEM

Step 11

Test the Mirrors

11.1 The battery **-ve Terminal**, which was disconnected at **STEP 1**, can now be reconnected.

11.2 Begin testing to ensure the Clearview Mirrors are operating correctly.

- Turn ignition ON and operate the mirror function of Towing Mirror based on features available in vehicle.
- Test your mirror functionality to ensure they run the correct way - UP, DOWN, LEFT, RIGHT, etc.
- Indicate LEFT, Indicate RIGHT, Test HAZARD Lights, etc.



If your mirror is not functioning properly, follow the instructions again just in case a step has been missed.

Step 12

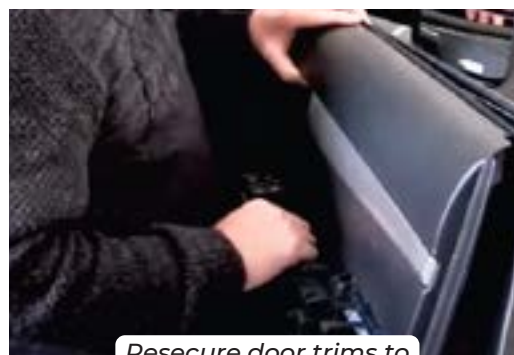
Re-assemble the door trim

12.1 Re-align and secure the door trims into their original position, ensuring no wires or cables are trapped in the process.

- Around the door trim, there are retainer clips/fasteners that need to be re-aligned to the holes in the door skin.
- Once all are re-aligned, press and clip them back in place. You will hear the clips clicking in as you work your way around securing the trim.

12.2 REPEAT STEPS 1 - 3 in REVERSE ORDER.

NB: Once the door trim is installed, please check the operation of the mirror once more to ensure that nothing went wrong during the reinstallation of the door trims.



Congratulations! You have now fully installed your new Clearview Towing Mirrors and are ready for your next adventure!

Regular routine maintenance will help to ensure continued smooth operation and longevity of your Clearview Towing Mirrors.

Maintenance information can be found in these two pages, as well as on our website here www.clearviewaccessories.com.au/how-to-maintain-your-clearview-mirrors/

How do I maintain my mirrors?

We recommend that Clearview Mirrors are lubricated every 6 months, when the arms feel stiff during use, or after any big trip to ensure longevity of your Clearview Towing Mirrors!

This maintenance includes pulling the mirror into the fully extended position and applying the dry lubricant on the arms. We recommend using WD-40 Specialist® Dry Lubricant

Avoid any waxy lubricants as they can attract dirt and grit.



SCAN THE QR CODE AND VIEW OUR VIDEO DEMONSTRATING

How to lubricate the arms
on Clearview Towing Mirrors



Having a problem with your Clearview products?

Our repair and return process addresses all issues, whether caused by an accident or other reasons. If you need your product repaired or restored, contact us to receive a Return Authority to send the product back.

We offer return-to-base services for out-of-warranty repairs or restorations. Depending on the situation, there may be a charge, or we may provide the service as a goodwill gesture, handled on a case-by-case basis.

In cases where charges are likely to apply, we will discuss remediation and costs with you before proceeding with the repair.

At Clearview Accessories®, we take pride in delivering high-quality products and exceptional customer service. This warranty policy outlines your rights under Australian Consumer Law (ACL), the coverage provided by our warranty, and the simple steps to make a claim. Our goal is to ensure transparency, fairness, and your complete satisfaction.

Summary of Key Points

Warranty Periods:

Product	Manufacturer's Warranty	Parts Replacement Warranty
Next Gen & Compact Mirrors	3 Years (Parts & Labour)	7 Years
Classic & Original Mirrors	12 Months (Parts & Labour)	3 Years

How to Make a Claim: Submit your claim online via our [Warranty Section](#). Ensure you include proof of purchase (e.g., receipt, email confirmation, or bank statement), proof of identification, and vehicle fitment details (if applicable). Warranty claims that are unable to be submitted on our website can be made in person at Clearview Accessories, 3 Frog Court, Craigieburn VIC 3064 or over the phone on (03) 8351 9933.

Your Rights Under ACL: You are entitled to a replacement, refund, or repair for major failures and compensation for reasonably foreseeable loss or damage. For minor failures, we will repair or replace the product at our discretion. For example, if your towing mirror has a major defect that makes it unsafe to use, you are entitled to a replacement or refund. If the defect is minor, we will repair or replace the product at our discretion. Minor defects are defined as defects that are purely cosmetic or that have no bearing to the actual operation of the product, such as replacement plastics (mirror caps, mirror arm covers etc).

Customer Responsibilities: Ensure proper installation, use, and maintenance of the product as per the provided instructions.

Your Rights Under Australian Consumer Law

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to:

- A replacement or refund for a major failure.
- Compensation for any other reasonably foreseeable loss or damage.
- Repair or replacement if the goods fail to meet acceptable quality standards and the failure does not amount to a major failure.

These rights apply to the product itself, regardless of ownership, and are separate from the manufacturer's warranty.

Clearview Accessories Warranty

We warrant that your Clearview Mirror will be free from defects in materials and workmanship for the warranty period. This warranty applies to the original purchaser only and is non-transferable.

Product	Manufacturer's Warranty	Parts Replacement Warranty
Next Gen & Compact Mirrors	3 Years (Parts & Labour)	7 Years
Classic & Original Mirrors	12 Months (Parts & Labour)	3 Years

What's Covered

- Defects in materials or workmanship during the warranty period.
- Reasonable costs for repairs or replacements authorised by Clearview Accessories.

Manufacturer's Warranty:

When accepted in a valid warranty claim, the Manufacturer's Warranty will entitle the claimant to have the warranty matter dealt with without cost to the claimant. Clearview Accessories® will cover reasonable costs, including labour undertaken by an Authorised Clearview Distributor, provided the labour charges are authorised in writing and in advance.

Any charges incurred prior to a warranty claim being submitted and accepted by Clearview Accessories® will not be acknowledged or authorised for payment.

Parts Warranty:

When accepted in a valid warranty claim, the Parts Warranty will entitle the claimant to receive any parts required to repair or make good the originally warranted product at no cost for the parts.

Labour charges to fit or repair a product under the Parts Warranty are the responsibility of the product owner.

What's Not Covered

While we strive to provide comprehensive coverage, the warranty does not apply to the following situations:

General Exclusions:

- General wear and tear, chips, scratches, or cosmetic damage.
- Incorrect installation or damage caused by yourself or a third party.
- Misuse, neglect, or failure to maintain the product as per instructions.
- Modifications or alterations not authorised by Clearview Accessories.
- Damage caused by accidents, vandalism, or acts of nature.
- Freight costs for returning goods to Clearview Accessories (unless the claim is accepted).

Parts and Issues Not Covered Under Warranty:

Water and Glass Issues:

- Water or condensation in indicator lenses: All indicators are sealed from the elements and will only take on water or condensation from excessive high-water pressure around the seals or if the outer casing has been damaged.
- Distorted glass: This occurs when the flat mirror kit is not located on the actuator correctly. Remove and re-centre the kit and fit accordingly.

Excluded Products:

- Cap covers for 75-79 Series bases.
- Second-hand products: Warranty does not apply to second-hand products.

Repairs and Modifications:

- Repair to electrics installed by any third party.
- Replacement parts if the product has been modified.

Making a Warranty Claim

We aim to make the warranty process as simple and transparent as possible. Follow these steps to lodge a claim:

Submit Your Claim:

- Visit our Warranty Section and complete the online form as soon as you notice a possible defect. Providing detailed information upfront helps us process your claim faster.
- Provide a detailed description of the issue, along with photos or videos, proof of purchase (receipt, email order confirmation, bank statement), and vehicle fitment details (if applicable).

Assessment:

- Once we receive your claim, we will assess it within 14 business days and notify you of the outcome.
- If additional information or investigation is required, we will contact you.

Accepted Claims:

- For Manufacturer's Warranty claims, we will repair or replace the product at no cost to you. This includes reasonable labour costs, provided they are authorised in writing and in advance.
- For Parts Replacement Warranty claims, we will provide the required parts free of charge. Labour costs for fitting parts are the customer's responsibility.

Rejected Claims:

- If your claim is rejected, we will provide a detailed explanation and guidance on next steps. Any repair or replacement costs will then be your responsibility.

Freight Costs:

- If your claim is accepted, we will cover reasonable freight costs for returning the product to us. For rejected claims, freight costs remain the customer's responsibility.

Conditions of Warranty

To ensure your warranty remains valid, please:

- Install the product in accordance with the provided instructions and relevant vehicle safety laws. Installation instructions are included in the product packaging or available for download on our website.
- Use the product only for its intended purpose.
- Maintain the product as per the maintenance guidelines provided in the installation instructions or on our website.
- Submit your claim within the warranty period and provide proof of purchase.

Exclusions

The warranty will not apply if:

- The product is outside the warranty period.
- The product has been damaged due to misuse, neglect, or unauthorised modifications.
- Repairs have been attempted without Clearview's written authorisation.
- The product has been used with non-Clearview accessories or parts.

Consumer Guarantees

In addition to our warranty, your rights under ACL include:

- A replacement or refund for major failures.
- Compensation for reasonably foreseeable loss or damage.
- Repair or replacement for minor failures.

If you believe your product has a defect covered under ACL, please contact us immediately. We will work with you to resolve the issue promptly.

Contact Us

Our team is available to assist you during business hours: Monday to Friday, 9:00 AM – 5:00 PM (AEST)

Phone: (03) 8351 9933 Email: info@clearviewaccessories.com.au Address: 3 Frog Court, Craigieburn VIC 3064

Additional Notes

- Goods presented for repair may be replaced with refurbished goods or parts of the same type. Refurbished parts are carefully inspected to meet our quality standards.
- Refunds, once authorised, are generally processed within 5 – 7 days of finalised return.
- Refunds apply only to the cost of the product (excluding freight) and are available if the faulty product is returned within 28 days of purchase.
- Any expenses incurred in pursuing a warranty claim (e.g., travel to an Authorised Repair Centre) are the customer's responsibility.



Head Office

3 Frog Court, Craigieburn
VIC 3064, Australia
(03) 8351 9933

QLD Office

Unit 1/49 Doherty Street, Brendale
QLD 4500, Australia
(07) 3204 7693

info@clearviewaccessories.com.au

clearviewaccessories.com.au

